

SPSO decision report

Case: 201401160, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: personal property
Outcome: not upheld, no recommendations

Summary

Mr C, who is a prisoner, had his family order a games console from an online company, and have it sent to the prison for him. However, the prison refused to allow Mr C to have the item in use and he complained that this was unreasonable.

The Scottish Prison Service provided us with a copy of the prison's items in use list, which confirmed that prisoners were only allowed to purchase games consoles from certain approved suppliers and that payment for these must be made from the prisoner's personal cash account. As Mr C did not follow the correct process when purchasing his games console, the prison refused to allow him to have it.