

## SPSO decision report

**Case:** 201402073, The City of Edinburgh Council

**Sector:** local government

**Subject:** statutory notices

**Outcome:** not upheld, no recommendations

### Summary

Mr C complained that the council unreasonably demanded payment for works carried out under a statutory notice, without providing an invoice with a detailed breakdown of the costs. He was dissatisfied with the information they provided, and said that they were legally required to provide a detailed invoice, which they had failed to do.

Our investigation found that the council had followed their usual practice when issuing the invoice. Although Mr C considered that they had not met the requirements on the detail that should be provided, they had clearly responded when he requested more information. As we found nothing wrong in their handling of the matter, we did not uphold the complaint.