

SPSO decision report

Case: 201402199, The City of Edinburgh Council
Sector: local government
Subject: noise pollution
Outcome: not upheld, no recommendations

Summary

Mr C complained that the council had not made reasonable efforts to investigate a noise nuisance he reported. We found that the council had made frequent visits to Mr C's property to assess the noise but there were no breaches of relevant noise levels. There was no further action they could take and, therefore, we did not uphold his complaint.