

SPSO decision report

Case: 201402677, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: legal correspondence
Outcome: not duly made or withdrawn, no recommendations

Summary

We received a complaint that prison officers had not handled a prisoner's incoming post in line with prison rules and had not handled his complaint to the SPS reasonably. However, the prisoner later contacted us to say that the complaint had been made to us without his knowledge or agreement. We agreed with his request that the complaint be withdrawn.