

SPSO decision report

Case: 201402869, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: transfer to another prison
Outcome: not upheld, no recommendations

Summary

Mr C complained that the Scottish Prison Service (SPS) did not transfer him to another prison nearer to his family, so they could visit him.

It was clear that Mr C was frustrated that his family could not visit, as they lived some distance away from his prison. However, we found that the SPS made reasonable efforts to transfer him nearer to his family over a period of time. Unfortunately, this was stalled for a number of valid reasons, including operational difficulties faced by Mr C's preferred prison. The SPS eventually managed to transfer Mr C to the prison nearest to his family. We did not uphold Mr C's complaint.