

## SPSO decision report

**Case:** 201404172, Scottish Prison Service  
**Sector:** Scottish Government and devolved administration  
**Subject:** personal property  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained that some of his property went missing when he was moved from one prison to another. Mr C disagreed with the outcome of his property claim. He said it was unreasonable for the Scottish Prison Service (SPS) to say that he was responsible for the property when he was not present when it was packed. We found that the SPS had followed the correct procedures in dealing with Mr C's property. When Mr C entered prison the property was recorded on a property card and was signed into his use. When Mr C was being moved to another prison two officers packed his property and recorded it on the appropriate form. Mr C was not present because he had not adhered to prison rules and was in segregation. As there was no procedural failing on the part of the SPS we did not uphold Mr C's complaint.