

SPSO decision report

Case: 201405000, The City of Edinburgh Council
Sector: local government
Subject: repairs and maintenance
Outcome: upheld, no recommendations

Summary

Miss C complained that the council delayed in carrying out repairs and upgrade works to her home. We found that the council acknowledged there had been delays, and so we upheld Miss C's complaint. We were satisfied that the council had taken reasonable steps to remedy the situation, and so we did not make any recommendations in this case.