

## SPSO decision report

**Case:** 201405521, Greater Glasgow and Clyde NHS Board - Acute Services Division  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not upheld, no recommendations

### Summary

Ms C complained that she had not been provided with the appropriate post-operative treatment following a bunion operation in 2011. She had had a second procedure in 2014. This, however, had left her with nerve damage and requiring a brace on her foot to walk. Ms C said she had not been properly assessed for surgery in 2014 and that the appropriate treatment had not been carried out.

We took independent advice from a surgeon who specialised in operations on the foot and ankle. The advice we received was that Ms C's operations had been carried out properly and that she had received appropriate care and support after both operations. The risks had been explained to her before the operation, including the risk that the operation would make Ms C's foot condition worse. Our investigation found the evidence showed Ms C had been appropriately assessed for surgery and that the operation carried out was the appropriate treatment.