

SPSO decision report

Case: 201405814, South Ayrshire Council
Sector: local government
Subject: special educational needs - assessment & provision
Outcome: not upheld, no recommendations

Summary

Mr C complained to us on behalf of his son (Mr A). Mr C was in dispute with the council about the level of support offered to his son, who is dyslexic, during his physics national 5 examination. Mr C said that the support was inadequate and did not assist Mr A and allow him to perform at the best of his ability. The council maintained that the support plan made and agreed for Mr A, informed by a psychological/educational report and Mr A's teachers, was fulfilled.

The complaint was investigated and all the complaints correspondence and Mr A's support plan was given careful consideration. This showed that Mr A was to be provided with the use of a laptop, digital question papers and extra time and that these were available to him for use in his physics examination. However, Mr A had declined to use them. We did not uphold Mr C's complaint.