

SPSO decision report

Case: 201406748, The City of Edinburgh Council
Sector: local government
Subject: traffic regulation and management
Outcome: not upheld, no recommendations

Summary

Mr C complained that the council had not informed him that they were no longer pursuing a proposed scheme to reduce parking pressures near his home. Mr C became aware of this when the council changed the road markings outside his house, and they were not to the style indicated in the previous proposal. Mr C said he had not been informed of the proposed change to the road markings. Mr C also complained that the council had not carried out a risk assessment prior to the change, and had not responded reasonably to his concerns about speeding, or his complaint about the above matters.

We found that the council had concluded their consultation on the first proposal and published their findings. The decision to alter the road markings was an entirely separate process. The council put up notices and placed an advert in a newspaper about the change to the road markings, in line with their statutory duties. We also noted that the council were not required to send individual notices to each resident. Therefore, we did not uphold these complaints.

We also found that the council were not required to carry out a risk assessment prior to changing the road markings as they were not considered radical changes. We did not uphold this complaint.

When Mr C reported concerns about speeding on his road, the council conducted a speed survey. The results of this indicated that the average speed of drivers was below the speed limit and the council took no further action. We found that the council had responded to Mr C's concerns and complaint in a timely manner and with reasonable responses. Therefore, we did not uphold these complaints.