

## SPSO decision report

**Case:** 201406936, Fife NHS Board  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not upheld, no recommendations

### Summary

Ms C is the mother of a young child who was born with a number of health issues. She complained that when her child was being assessed for support needs, the community paediatric consultant (the consultant) told her, incorrectly, that her child suffered from a particular genetic syndrome. Ms C said that this information was then relayed to other health and social care professionals causing her distress and upset.

We took independent advice from a consultant community paediatrician. We found that there was no evidence to show that the consultant had provided incorrect information and that, as soon as the consultant discovered that incorrect information was being repeated, she took steps to correct it and to advise all concerned. The child was promptly referred to a consultant in clinical genetics to establish a diagnosis. The complaint was not upheld.