

SPSO decision report

Case: 201407002, Ayrshire and Arran NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not upheld, no recommendations

Summary

Mr C complained about the medical care he had received while in prison. This related to the medication he was receiving for an old wound, and he also said that the board failed to provide appropriate follow-up treatment after an operation he had. Mr C also complained that the board failed to provide him with appropriate treatment for his depression, anxiety, post-traumatic stress and for his lack of sleep.

During our investigation, we took independent advice from a medical adviser, who is a GP. The complaint was investigated and showed that the treatment given to Mr C was reasonable and appropriate. The advice we received was that the management of his pain from the old wound was of a reasonable standard, entailed using appropriate evidence-based treatments, and that there was a regular review of his medical condition. In addition, the advice we received was that Mr C received reasonable follow-up care after his operation, and that he was receiving reasonable treatment and assessment of his mental health problems. Finally, we found no evidence that the board failed to provide appropriate treatment for his sleep difficulties.