

SPSO decision report

Case: 201407363, South Lanarkshire Council
Sector: local government
Subject: repairs and maintenance
Outcome: resolved, no recommendations

Summary

Ms C was unhappy with the works that were carried out in her home in response to the high levels of damp and mould throughout. It was agreed with Ms C and the council for remedial works to be carried out and a dehumidifier installed with the running costs reimbursed. We closed the file and took no further action.