

## SPSO decision report

**Case:** 201500498, A Dental Practice in the Fife NHS Board area  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not duly made or withdrawn, no recommendations

### Summary

Mrs C complained about the dental treatment she received for a swelling in her mouth, which was subsequently found to be cancerous, and about the delay in referring her to a specialist for further investigation.

When we investigated Mrs C's complaint, we found that she had received the treatment as a private patient, rather than under the NHS. Under our legislation, we are not able to consider complaints about private dental treatment, and we closed our investigation of this complaint.