

SPSO decision report

Case: 201501679, The Highland Council
Sector: local government
Subject: mental health issues
Outcome: not duly made or withdrawn, no recommendations

Summary

Mrs C complained about a mental health assessment of her late son, which was conducted by a mental health officer (MHO) employed by the council.

When we investigated Mrs C's complaint, we found that, although the MHO was employed by the council, at the time of the events, they acted as part of an NHS community mental health team. The council and NHS board agreed that, in this case, the NHS was responsible for the actions subject to the complaint, and we closed the complaint about the council and considered the NHS board's involvement as a separate case.