

SPSO decision report

Case: 201501697, Ayrshire and Arran NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not duly made or withdrawn, no recommendations

Summary

Mr C complained about the care and treatment he received at Ayr Hospital's A&E department after injuring his foot several years ago. Mr C said that no fracture was detected at the time, however, when he was reviewed a short time later a fracture was found. Mr C sustained a similar injury a year later and said that a doctor had told him he would not have needed surgery had his foot been put in plaster at the time of the original injury.

We were unable to complete our investigation into Mr C's complaint and reach a decision because he did not respond to our efforts to contact him.