

## SPSO decision report

**Case:** 201502341, Fife Council  
**Sector:** local government  
**Subject:** applications, allocations, transfers & exchanges  
**Outcome:** not duly made or withdrawn, no recommendations

### Summary

Mrs C complained about the removal of harassment points from her housing application. The main outcome she sought from the investigation of her complaint was to be rehoused. During our consideration of her case, Mrs C notified us of a change in address. We contacted Mrs C and asked that she confirm if she wished to proceed with the investigation. We did not receive a response. When we advised Mrs C that the case would be closed if we did not hear from her we still did not get a response, so we closed the complaint.