

SPSO decision report

Case: 201502424, The City of Edinburgh Council
Sector: local government
Subject: council tax
Outcome: not duly made or withdrawn, no recommendations

Summary

Mr C complained to us that the council had failed to keep accurate information about his council tax account. During our investigation, Mr C did not respond to our attempts to contact him about an offer the council had made to try to resolve the complaint. We had no option but to close our file on his case.