

SPSO decision report

Case: 201502846, Crown Office and Procurator Fiscal Service
Sector: Scottish Government and devolved administration
Subject: communication staff attitude and confidentiality
Outcome: not upheld, no recommendations

Summary

Mr C complained that during an interview with the Crown Office and Procurator Fiscal Service (COPFS), an officer made inappropriate remarks. He also complained that the time taken to investigate his allegations against a number of police officers was unreasonably protracted, and that he was not kept up to date on progress.

Our investigation was unable to establish whether the remarks Mr C complained about had been made by the officer in question. Regarding communication during the investigation of Mr C's allegations, we found that there were failings by the COPFS over several months. However, the COPFS had apologised to Mr C for this and undertaken to update him regularly. After that point, communication between the COPFS and Mr C was regular. We did not uphold the complaints.