

SPSO decision report

Case: 201503586, University of the West of Scotland

Sector: further and higher education

Subject: policy/administration

Outcome: not upheld, no recommendations

Summary

Mr C complained that his university withdrew him from his course because he failed to attend classes, and about their handling of his appeal.

We found that Mr C was warned about his lack of attendance at classes, and when he was further warned that his case was being considered by a university panel, he failed to engage properly with the process. The university followed the process for dealing with Mr C's lack of attendance and considered the evidence available to them at the time and, on that basis, decided to withdraw him from the course. We also found that the university followed the process for dealing with Mr C's appeal. We did not uphold Mr C's complaints.