

## SPSO decision report

**Case:** 201504475, University of Edinburgh  
**Sector:** further and higher education  
**Subject:** policy/administration  
**Outcome:** not upheld, no recommendations

### Summary

Mr C complained that a school at the university failed to accept his evidence of special circumstances in relation to his exams, and about the university's handling of his appeal.

We found the school did consider Mr C's evidence; they decided that it was not evidence of the impact of Mr C's claimed special circumstances on his academic performance. The school did this by assessing Mr C's previous academic record and we accepted that, in this case, it was allowed for in university policy and it was a matter of academic judgement. We cannot investigate matters of academic judgement and, therefore, we could not comment on that issue. However, we were satisfied that it was reasonable in the specific circumstances for the school and the university to consider this as a matter of academic judgement, and that the school did consider Mr C's evidence. We were also satisfied that Mr C's appeal was handled in line with the relevant procedure. We did not uphold Mr C's complaints.