

SPSO decision report

Case: 201507478, Grampian NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Outcome: some upheld, no recommendations

Summary

Mr C complained to us about the decision to stop his medication in prison. He said that he had been wrongly accused of concealing it in his mouth when it was given to him under supervision by nurses. He complained to us about the way in which he was supervised when taking the medication. We took independent medical advice on Mr C's complaint. We found that the way in which he had been supervised was reasonable. The decision by medical staff to stop the medication was also reasonable given their concerns that Mr C was not using the medication in line with his needs. We did not uphold these aspects of Mr C's complaint.

Mr C also complained to us about the response he had received from the board to his complaint. He said that this incorrectly stated that he had concealed medication four times in four months. Mr C's medical records showed that he had been caught concealing medication on three occasions. We upheld this aspect of his complaint.

Finally, Mr C complained to us that the board had failed to treat his ongoing pain effectively. We found that the care provided to Mr C in relation to pain after the medication was stopped had been reasonable. We did not uphold this aspect of Mr C's complaint.