

SPSO decision report

Case: 201508498, Argyll and Bute Council
Sector: local government
Subject: communication staff attitude and confidentiality
Outcome: not upheld, no recommendations

Summary

Mr C complained that as part of the process for a community buy-out, the council misrepresented information about the valuation of the property to elected members. He also said that officers reneged on an agreement about discounting the sale and unreasonably failed to pass his complaint about these matters to an independent party.

We investigated the complaint and we found that there was no evidence to suggest that the language used about the valuation obtained by Mr C (and the group with whom he was associated) was in any way misleading or misrepresented the facts. Furthermore, there was no evidence to show that an agreement had been given to Mr C about a discounted price upon which the council subsequently reneged. In all, we found that the council dealt appropriately with Mr C's complaints.