

## SPSO decision report

**Case:** 201508664, Forth Valley NHS Board  
**Sector:** health  
**Subject:** nurses / nursing care  
**Outcome:** not duly made or withdrawn, no recommendations

### Summary

Ms C had an operation on a toe of her left foot at Forth Valley Royal Hospital. Ms C's foot was put in a plaster cast and when she returned the following month for it to be changed, a member of staff tried to realign the toe contrary to the instructions in Ms C's medical records. We did not take the complaint further because Ms C decided to pursue an alternative way to remedy her complaint.