

SPSO decision report

Case: 201508748, A Dentist in the Borders NHS Board area
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not duly made or withdrawn, no recommendations

Summary

Ms C complained about the care and treatment provided by her dentist. She said an extraction had been incompetently performed and she had not been given adequate treatment following the extraction. This had caused her needless pain and suffering.

It became apparent during the investigation that the General Dental Council (GDC) were conducting a fitness to practise investigation. On the basis that this would consider the care and treatment provided to Ms C and had wider reaching powers, the decision was taken to close the complaint. Ms C was informed she could make a further complaint if the GDC investigation did not address her concerns fully.