

SPSO decision report

Case: 201508842, Greater Glasgow and Clyde NHS Board - Acute Services Division
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not upheld, no recommendations

Summary

Ms C attended a dermatology clinic and a podiatry clinic before she was diagnosed with Hodgkin lymphoma (an uncommon cancer that develops in the network of vessels and glands spread throughout the body). Ms C considered that she had displayed symptoms that should have brought about an earlier diagnosis and complained that the board had delayed in making a diagnosis.

We took independent medical advice. We found that Ms C's medical records did not suggest that dermatologists had missed symptoms of lymphoma. We also found that a podiatrist would not be expected to recognise these symptoms. In view of this, we did not uphold Ms C's complaint.