

## SPSO decision report

**Case:** 201601893, Lanarkshire NHS Board  
**Sector:** health  
**Subject:** clinical treatment / diagnosis  
**Outcome:** not upheld, no recommendations

### Summary

Mrs C, who works for an advocacy and support agency, complained on behalf of her client (Mr A) that he was unreasonably discharged from an ophthalmology clinic at Wishaw General Hospital. Mr A believed he should be reviewed regularly with an ophthalmologist, rather than being seen by his local optometrist.

We took independent ophthalmological advice and found that due to Mr A's late stage glaucoma (a condition where the optic nerve is damaged that can cause blindness) and other underlying health issues it was reasonable for the board to state that there was no further surgical intervention that could be taken. We found that Mr A's optician would be able to review and manage his eyes and that it was not necessary for Mr A to continue to be reviewed at the ophthalmology clinic. Therefore, we did not uphold this complaint.