

SPSO decision report

Case: 201602142, New College Lanarkshire
Sector: further and higher education
Subject: anti-social behaviour
Decision: not upheld, no recommendations

Summary

Miss C complained that college staff did not take action to prevent her from being subjected to inappropriate behaviour from other students on her course.

We found that the college had taken reasonable action in line with their policy and procedures when Miss C had experienced difficulties with other students in her class. While the record-keeping at one meeting could have been more detailed, we considered overall that the college had provided Miss C with reasonable support and taken steps to address episodes of unreasonable behaviour.