

SPSO decision report

Case: 201602355, Forth Valley College of Further and Higher Education
Sector: further and higher education
Subject: admissions
Outcome: not upheld, no recommendations

Summary

Mrs C complained that the college did not offer her daughter (Ms A) a place on a course.

We found that when Ms A applied for the course, she was given a conditional offer. College staff assessed Ms A's performance and found that she failed to meet the offer conditions for the place on the course. College staff met with Ms A, at which time she agreed that her application for the course should be withdrawn and that she would consider applying for the following year after gaining more experience. Additionally, the college offered Ms A advice on how to do this. We therefore did not uphold Mrs C's complaint.