

SPSO decision report

Case: 201602606, Bridgewater Housing Association Ltd
Sector: housing associations
Subject: applications, allocations, transfers & exchanges
Outcome: not upheld, no recommendations

Summary

When Ms C moved to a new property, she suffered from anti-social behaviour and felt that this was related to the previous tenant. During our investigation we noted that the housing association was not aware of any reason why Ms C might experience anti-social behaviour. We therefore did not uphold Ms C's complaint.