

SPSO decision report

Case: 201603886, Greater Glasgow and Clyde NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not upheld, no recommendations

Summary

Mr C complained that the prison health centre unreasonably reduced his medication for nerve pain. He said the decision had affected his wellbeing and he wanted to have the dose increased.

The information available confirmed Mr C was reviewed and assessed by a number of clinicians and they did not feel there was any clinical need to increase his medication. We took independent medical advice. The adviser found that the health centre's decision appeared to be reasonable and in line with appropriate guidance. We therefore did not uphold Mr C's complaint.