

SPSO decision report

Case: 201604299, Greater Glasgow and Clyde NHS Board - Acute Services Division
Sector: health
Subject: clinical treatment / diagnosis
Outcome: not upheld, no recommendations

Summary

Mr C complained about a lack of treatment during an admission to the Royal Alexandra Hospital. He had been admitted following fracture of his hip and femur. Mr C said that he vomited throughout one night and now suffers from throat discomfort. He said that although staff changed his basin on occasions he now feels that the lack of treatment for his vomiting caused this.

We took independent medical advice. We found that nursing staff reported the vomiting. The adviser noted that Mr C was stable and that anti-sickness medication was prescribed and that an appropriate treatment plan was put in place. We therefore did not uphold Mr C's complaint.