

SPSO decision report

Case: 201605973, Highland NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Decision: not duly made or withdrawn, no recommendations

Summary

Miss C complained about the medical care and treatment she received following a facial injury she sustained as a result of dental treatment. Miss C pursued a complaint about her dental treatment separately with another organisation and, when that process concluded, she decided not to pursue her complaint with us. Therefore, we closed our file on the complaint and took no further action.