SPSO decision report



Case: 201606017, Lothian NHS Board - Acute Division

Sector: health

Subject: clinical treatment / diagnosis

Outcome: not upheld, no recommendations

Summary

Mr C complained about the treatment he received for his wrist injury at the Royal Infirmary of Edinburgh, including that there was a delay in referring him for a surgical opinion.

During our investigation we took independent advice from a specialist in trauma and orthopaedics. The adviser felt there was evidence to favour both surgery and non-surgical treatment for Mr C's injury. They considered that Mr C was reviewed in a timely manner and the decisions taken at those reviews were in keeping with good practice. The adviser did not consider there was a delay in referring Mr C for a surgical opinion. We therefore did not uphold Mr C's complaint.