

SPSO decision report

Case: 201701227, Forth Valley NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Decision: not duly made or withdrawn, no recommendations

Summary

Mr C complained that his request for orthodontic treatment was unreasonably refused by the board. Following contact from our office, the board repeated their offer to provide Mr C with a further referral to an orthodontic consultant to assess suitability for treatment. As a result of this further action by the board, we determined that it would not be appropriate to take forward Mr C's case at this time when he was still undergoing assessments.