

SPSO decision report

Case: 201704086, Scottish Prison Service
Sector: Scottish Government and devolved administration
Subject: complaints handling
Decision: not upheld, no recommendations

Summary

Mr C complained that he had been unreasonably denied unescorted day release from prison. We found that Mr C's community access plan which was in place at the time of his request did not allow for unescorted community access. Therefore, we concluded that the decision to reject his request was reasonable. We did not uphold the complaint.