

SPSO decision report

Case: 201708910, Aberdeenshire Council
Sector: local government
Subject: travelling people
Decision: not upheld, no recommendations

Summary

Ms C complained that the council had failed to respond adequately to complaints about an unauthorised traveller site in her area. Ms C also said that the council's complaint response was inaccurate and that the council had lied about taking eviction proceedings against the travellers.

We found the council had acted in line with their policies and that there were not grounds for acting to move the travellers on. When the unauthorised site was causing a public nuisance, we found that the council did begin proceedings. We also found that the council's complaint response was not clearly worded, but that it was not inaccurate. We did not uphold Ms C's complaints.