

## SPSO decision report

**Case:** 201800154, University of Edinburgh  
**Sector:** Universities  
**Subject:** communication / staff attitude / dignity / confidentiality  
**Decision:** not upheld, no recommendations

### Summary

C was enrolled on a programme at the University of Edinburgh. C complained about the university's response to reports of bullying during their placements. We found that the university took reasonable action to address C's concerns regarding the difficulties they experienced on placement, in line with the relevant university procedures. We did not find evidence that the university failed to follow their own procedures regarding the reports made by C.

C complained that the university unreasonably denied them the opportunity to re-sit a small number of placements. We did not find any evidence of maladministration and procedural failings which would lead us to question the merits of the decisions taken by the university.

C also complained that the university did not reasonably respond to their appeals. We did not find any evidence of maladministration or a procedural failing which would lead us to question the merits of the decisions taken by university in relation to C's appeals. We did not uphold C's complaints.