

## SPSO decision report

**Case:** 201801358, South Lanarkshire Council  
**Sector:** local government  
**Subject:** neighbour disputes and anti-social behaviour  
**Decision:** not upheld, no recommendations

### Summary

Mrs C complained that the council failed to follow their procedures in response to reports that a tenant had breached their tenancy agreement due to anti-social behaviour. We found that the council had taken steps in response to the reports they had received. The council were reliant on neighbours to inform them of incidents at the time so that could build an accurate picture of the type and frequency of behaviour occurring. In the absence of further reports and evidence of anti-social behaviour, the council was not able to take legal action to recover the tenancy. Therefore, we did not uphold Mrs C's complaint.