

SPSO decision report

Case: 201801705, South Ayrshire Health and Social Care Partnership
Sector: health and social care
Subject: child services and family support
Decision: upheld, recommendations

Summary

Ms C complained that the partnership unreasonably managed her foster child's (Child A) transition to their new home.

We took independent advice from a social worker. We found that Child A's views were not sought even though, given their age, there was an opportunity to understand how they felt. We considered that Child A could have been better supported to help them understand what was happening. Child A was also not given an opportunity to say goodbye to their foster family in a way that was sensitive to their needs.

We also found that a Looked After Child (LAC) review did not take place after the Children's Hearing made their decision to move Child A. This would have provided the best opportunity to ensure that all relevant areas were assessed, to safeguard Child A. Relevant agencies were also not aware of Child A's move, meaning gaps in information could have occurred and potentially have an adverse effect on the protections in place for Child A. Therefore, we upheld Ms C's complaint.

Recommendations