

SPSO decision report

Case: 201802054, Highland NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

Mr C complained about the health care and treatment he had received in prison. In particular, he complained about problems he had experienced in receiving all his prescribed medication within the prison regime. The board acknowledged that there had been problems with Mr C receiving all his prescribed medication and they suggested that he discuss this with the GP. Mr C was unhappy with this response and brought his complaint to us.

We took independent medical advice. We found that the prison healthcare team were responsive to Mr C's concerns, including altering his medication to ensure he receives all of it, and liaising with pain specialists. We considered this treatment to be reasonable and did not uphold Mr C's complaint.