

SPSO decision report

Case: 201802848, North Ayrshire Health and Social Care Partnership
Sector: Health and Social Care
Subject: policy / administration
Decision: not upheld, no recommendations

Summary

Mr C complained that the partnership failed to take account of relevant evidence when reviewing priorities for the provision of healthcare premises in North Ayrshire. He also complained that the partnership rejected his complaint.

We found that, in a report on local health care premises, the partnership referred to various data sources and included sets of data about economic, population and health factors, as well as information about state of premises and whether they were fit for purpose. We concluded that it was for the partnership, not us or Mr C, to interpret and assess the data in order to propose a ranked list of premises developments. Mr C disagreed with their interpretation and assessment, and he had an opinion on what evidence was most relevant; however, this was not evidence of an administrative failing by the partnership.

We also found that the partnership investigated and responded to Mr C's complaint appropriately. We did not uphold Mr C's complaints.