

SPSO decision report



Case: 201803561, Greater Glasgow and Clyde NHS Board - Acute Services Division
Sector: health
Subject: clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

Ms C complained about the decision not to provide her with a gastric pacemaker (a device that electrically stimulates the muscles that empty the stomach).

We took independent advice from a gastroenterologist (a doctor specialising in the treatment of conditions affecting the liver, intestine and pancreas). We found that the decision not to provide a gastric pacemaker was reasonable as Ms C's symptoms fluctuated, she had other health conditions impacting on her condition and there was limited evidence that the gastric pacemaker would benefit her condition. Therefore, we did not uphold Ms C's complaint.