SPSO decision report

Case: 201805767, Fife Council

Sector: local government

Subject: communication / staff attitude / dignity / confidentiality

Decision: not upheld, no recommendations

Summary

Ms C complained that the council unreasonably threatened her with legal and police action after she had written comments on social media about one of their officers. The council provided relevant documentation and information about their zero tolerance policy. They said that they had consulted their own legal team and requested that Ms C remove the comments referred to, and should she fail to do so, they would report the matter to the police and their legal team.

We found there was no evidence that the council acted unreasonably in the circumstances; there was no threat of legal action. We did not uphold Ms C's complaint.

