SPSO decision report

Case: 201806255, Highland NHS Board

Sector: Health

Subject: clinical treatment / diagnosis

Decision: not upheld, no recommendations

Summary

Mr C complained about the treatment the board provided to him following his surgery for Dupuytren's Contracture (a condition in which one or more fingers become permanently bent in a flexed position). Mr C complained that he had suffered an infection post-operatively which was not appropriately treated.

We took independent advice from a consultant orthopaedic surgeon (a specialist in the treatment of diseases and injuries of the musculoskeletal system). We found that the board had provided a reasonable standard of treatment to Mr C. He was seen regularly after the operation and no concerns were recorded by clinical staff that Mr C was suffering from a post-operative infection that was clinically significant (required treatment). Therefore, we did not uphold Mr C's complaint.

