

SPSO decision report

Case: 201807198, Borders NHS Board
Sector: health
Subject: clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

Mr C complained about the psychiatric care and treatment he received from the board, specifically that he disagreed with the diagnosis given to him and also that prescribed medication had caused unwanted psychological and physical problems. Mr C also had concerns that his medical records did not hold an accurate account of his views in relation to his treatment and diagnosis. We found his records did hold this information. We took advice from a psychiatric adviser and found that the care and treatment provided to Mr C had been appropriate and reasonable. We did not uphold Mr C's complaint.