

SPSO decision report

Case: 201808010, University of the West of Scotland
Sector: universities
Subject: academic appeal / exam results / degree classification
Decision: not upheld, no recommendations

Summary

Mr C, a solicitor, complained on behalf of his client (Mr A) about the university's handling of an academic appeal. Mr A was withdrawn from his degree programme because of inadequate attendance. Mr A appealed against this decision. The university did not uphold his appeal and concluded that the withdrawal decision should stand.

Mr C complained to us about whether the committee who considered Mr A's appeal considered his special circumstances and the documents he submitted. We concluded that it was more likely than not that the committee considered all of the evidence provided. We did not find evidence of procedural failing and we did not uphold Mr C's complaint.