

SPSO decision report

Case: 201809565, Ayrshire and Arran NHS Board
Sector: Health
Subject: clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

Mrs C attended hospital for a coronary angiogram (a test to find out if a person has any problems with the blood vessels that supply the heart muscle with oxygen and how well the pumping chambers and valves in the heart are working).

Following the procedure, Mrs C was left feeling pain in her right leg and described her right foot as feeling frozen. A procedure was carried out to try and alleviate Mrs C's symptoms but she felt no improvement. Mrs C complained that the angiogram was not carried out to an appropriate standard. In responding to Mrs C's complaint, the board apologised but explained that she appeared to have suffered known complications of the procedure.

We took independent advice from a consultant cardiologist (a specialist that deals with diseases and abnormalities of the heart). We found that Mrs C's procedure was carried out to an appropriate standard. Therefore, we did not uphold the complaint.