

SPSO decision report



Case: 201809739, Fife Health and Social Care Partnership
Sector: Health and Social Care
Subject: care in the community
Decision: not upheld, no recommendations

Summary

Mr and Mrs C complained to the partnership about their response to adult support and protection concerns they raised in respect of their daughter (Ms A) who has additional needs and lives independently with support from a care provider. Mr and Mrs C said that they raised a number of concerns that Ms A was being financially abused and negatively influenced. The partnership said they considered that all reports and concerns raised were responded to and that they followed their Adult Support and Protection procedures correctly.

We took independent advice from a social worker. We found that there was adequate evidence that demonstrated that the partnership took the appropriate action in response to the concerns raised about Ms A. We identified that appropriate support was provided to Ms A and that the appropriate agencies were contacted to ensure that Ms A was properly supported. As we found no evidence that the partnership failed to respond appropriately to the adult support and protection concerns raised in respect of Ms A, we did not uphold the complaint.