

SPSO decision report

Case: 201900883, North Lanarkshire Council
Sector: Local Government
Subject: policy / administration
Decision: not upheld, no recommendations

Summary

C raised child protection concerns in respect of their child (A) with the emergency social work team. C was concerned about the contact A had with their other parent's partner. The council investigated C's concerns and advised that the nature of the allegations did not reach the threshold of significant harm and that they found no evidence that A was at risk of harm. C complained that the council did not follow their child protection procedures and that they failed to safeguard A.

We took independent advice from a social worker. We found that there was sufficient evidence to demonstrate that the council made the appropriate enquiries, and carried out a risk assessment, to reasonably conclude that A was not at risk of harm. We concluded that there was no evidence that the council failed to appropriately respond to the child protection concerns raised. Therefore, we did not uphold C's complaint.